

0 RG HO 1 RWLFH RI)LQDO ([W5HUQLD\OIS H X QHHZ 'HFLVLRQ
'DWH RI 1 RWLFH
1 DPH RI 3ODQ
\$GGUHV

7HOHSKRQH)D[
:HEVLWH (PDLO \$GGUHV

7KLV GRFXPHQW FRQWDLQV LPSRUWDQW LQIRUPDWLRQ WK
7KLV GRFXPHQW VHUYHV DV QRWLFH RI IDIYLQDO H[WHUQDO
YSKHOG RYHUW XQWQHG GPHRQLIDQ HRG \RXU UHTXHVW IRU WKH S
KHDOWK FDUH VHUYLFH RU FRXUVH RI WUHDWPHQW

+ LVWR&UDVFHD OH WDLOV

3DWLHQW 1DPH	,' 1XPEHU						
\$GGUHV	FRXWQWHWWWDWH]LS						
&ODLP	'DWH RI 6HUYL FH						
3URYLGHU							
5HDVRQ IRU 'HQLDO LQ ZKROH RU LQ SDUW							
\$PW &KDUJH	\$OORZH \$PW	2WKHU ,QVXUD	'HGXFW	&RS D\	&RLQVX	2WKHU 1RW &R	\$PW 3D
<7' &UHGLW WRZDUG 'HG	<7' &UHWGRWDUQRKXWNHW 0D[LPXP						
'HVFULSWLRQ RI 6HUYLFI	'HQLDO &RGHV						

[If denial is not related to a specific claim, only name and ID number need to be included in the box. The reason for the denial would need to be clear in the narrative below.]

%DFNJURXQG , QIRUPDWLRQ Describe facts of the case including type of appeal, case filed, date appeal was received by IRO and date IRO decision was made.

)LQDO ([WHUQDO 5\$StateDecisionH Elistall Documents and statements that we reviewed to make this final external review decision.

)LQGLQDQH Discuss the principal reason or reasons for IRO decision, including the rationale and any evidence-based standards or coverage provisions that were relied on in making this decision.

0 RG HO 1 RWLFH RI)LQDO ([W5HUMQLD\@I5H XQHHZ 'HFLVLRQ
,PSRUWDQW ,QIRUPDWLRQ DERXW <RXU \$SSHDO

:KDW LI , QHHG KHOS XQHG H'WVVRQD QGLQJ WKLV
& RQVXDF\W,G\YHRUQWDFW LQIRUPDWLRQ@ LI \RX QHHG DVVLVW

:KDW KD\\$RHZQV,I ZH KDYH RYHUWXUQHG WKH GHQLDO \RXU
QRZ SURYLGH VHUYLFH RU SD\PHQW