On the Road to Continuous Improvement (CI)

Screening and Early
Detection of Breast
Cancer Infrastructure
and
Application of
International Quality
Standards

Written by



Dr. Naseem Begum and Khadija Khan

On the Road to Continuous Improvement (CI) Screening and Early Detection of Breast Cancer Infrastructure and Application of International Quality Standards

Written by

Dr. Naseem Begum

Independent Consultant Oncologist, Pakistan

and

Khadija Khan

Independent Consultant Development Evaluation and Human Rights, Austria

Horizon Research Publishing, USA

Title: On the Road to Continuous Improvement (CI) Screening and Early

Detection of Breast Cancer Infrastructure and Application of

International Quality Standards

Authors: Dr. Naseem Begum and Khadija Khan

Publication Date: December 2018

Published by:

Horizon Research Publishing 2880 ZANKER RD STE 203 SAN JOSE, CA 95134 USA http://www.hrpub.org

ISBN: 978-1-943484-24-9

Printed on acid-free paper

Price: \$34.00 per copy (USA)

General Enquiries

Publish with HRPUB, learn about our policies, submission guidelines etc.

Email: book@hrpub.org

Notice

This book contains information obtained from authentic and highly regarded sources. Reprinted material is quoted with permission, and sources are indicated. A wide variety of references are listed. Reasonable efforts have been made to publish reliable data and information, but the author and the publisher cannot assume responsibility for the validity of all materials or for the consequences of their use.

Trademark

Product or corporate names may be trademarks or registered trademarks, and are used only for identification and explanation without intent to infringe.

Copyright © 2018 Horizon Research Publishing Co., LTD

This work is subject to copyright. All rights reserved. No part of this book may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording or by any information storage and retrieval system, without written permission from the author, except for the inclusion of brief quotations in a review.

Preface

Promotion of breast cancer screening and early detection is not a favour to female population. It is a duty of the whole nation to ensure that half the population of the country is safe health-wise and contributing productively to the society. It should not be taken lightly.

In this context, this publication is an effort to put forward some of the critical issues for us to think about seriously.

Since breast cancer screening and early detection is a major impediment in providing timely treatment to patients and enhancing their chances of survival, it needs to be widely publicized through public campaigns and professional education of medical professionals across the country. Further, in case population-based screening is not possible due to resource constraints, at least community-based screening has to be established in distant areas to ensure that female population benefits from screening facilities. There is evidence across all age groups that, organized population based breast cancer screening programmes (PBBCS) can reduce breast cancer mortality by 20%¹.

In Pakistan, luckily, there is no dearth of competent and dedicated medical and technical professionals who are engaged in providing these services, among them are breast surgeons, medical physicists, radiologists, nurses, technicians and technologists. The low volume of patients presenting for screening is meant to under-utilize their services and undermine their motivation.

Establishment of dedicated breast cancer centres with one-stop shop is one of the feasible options that would save women and their families from unnecessary commuting, financial burden and mental stress to receive screening and early detection services.

The second most important issue is the introduction of international quality standards in the mammography imaging and allied tests and services for screening and early detection. Aligning and implementing protocols and procedures according to the guidelines developed by prestigious institutions such as the IAEA, ICRP, ACR (USA), RCR (UK), EUREF, EUSOMA and European Commission as well as WHO, IPEM and AAPM needs no second thoughts. At this stage, we do not have to develop the standards from the

¹ M G Marmot, D G Altman, D A Cameron, J A Dewar, S G Thompson, M Wilcox. The benefits and harms of breast cancer screening: an independent review. A report jointly commissioned by Cancer Research UK and the Department of Health (England) October 2012. British J Cancer. www.bjcancer.com | DOI:10.1038/bjc.2013.177

Preface

scratch or reinvent what is already available.

Third most important issue is the political willingness to take this matter seriously and include the subject of breast screening and early detection in health policy in bold and as an integral part of national cancer control programme.

This collaborative work by two dedicated professionals from medical and social disciplines makes us think of the situation in a different perspective, a perspective leading to an urgent action in 3D:

Cancer Policy and National Cancer Control Programme development;

Building national capacities and ensuring optimal utilization of both technical and human resources:

Wide awareness campaigns to engage public in this action-oriented discourse.

On my own behalf and on behalf of my colleagues, I offer our brains and bodies to contribute to the above action whole-heartedly. The time is ripe.

Thank you.

Dr. Najamuddin
MBBS, FRCR
Consultant Radiologist and CEO
Aznostics-The Diagnostic Centre, Lahore;
Chairman Education Committee
Radiological Society of Pakistan

Acronyms

Acronyms

AAPM American Association of Physicists in Medicine

ACR American College of Radiology
ASIR Age Standardized Incidence Rate
ASMR Age Standardized Mortality Rate

BC Breast Cancer

B.Sc. Bachelor of Science

CBE Clinical Breast Examination
CI Continuous Improvement

EUREF European Reference Organisation for Quality Assured Breast

Screening and Diagnostic Services.

IAEA International Atomic Energy Agency

ICRP International Commission on Radiological Protection INMOL Institute for Nuclear Medicine and Oncology, Lahore

IPEM Institute of Physics and Engineering in Medicine

ISO International Standards Organization
LMIC Low and middle income countries

M. Sc. Master of Science

MRI Magnetic Resonance Imaging

MTB Multi-disciplinary Tumour Board

OJT On Job Training

PAEC Pakistan Atomic Energy Commission

PKR Pak (Pakistani) Rupee

PNRA Pakistan Nuclear Regulatory Authority

QA Quality Assurance

QC Quality Control

RCR Royal College of Radiologists, UK

RPO Radiation Protection Officer

SKMCH Shuakat Khanam Memorial Cancer Hospital

WHO World Health Organization

Acronyms

Contents

Page No.

PrefacePreface	I
Acronyms	
Chapter 1. Introduction, Context and Objective of the Study	1
1.1.Introduction	2
1.2.Context	4
1.3.Objective of the Study	9
Chapter 2. Research Design and Methodology	11
2.1.Research Concept	12
2.2.Research Process	15
2.3.Research Merit Criteria	16
2.4.Sampling Approach and Sample Selection	17
2.5.Data Collection Instruments and Process	20
2.6.Data Organization and Analysis	20
2.7.Reporting	21
Chapter 3. Research Analysis and Findings	23
3.1.Technological Strength and Range and Quality of Imaging Services	24
3.2.Human Resources and Professional Competencies	30
3.3.General and Clinical Practices in Screening and Early Detection in Specific Areas	41
3.4.Knowledge Management	51
3.5 General Assessment of Working Environment	53

Contents

3.6.Content Analysis of Qualitative Information	53
Chapter 4. Synthesis of Major Findings and Discussion	61
4.1.Synthesis of Major Findings	62
4.2.Discussion	62
4.3.Limitations of the Study	68
Chapter 5. Conclusions and Recommendations	73
5.1.Conclusions	74
5.2.Recommendations	75
Final Remarks	82
Annexes	83
Acknowledgements	107
Dedication	108

Chapter 1. Introduction, Context and Objective of the Study

- Introduction
- Context
- Objective of the Study

1.1. Introduction

The importance of quality management in the medical field of mammography and other screening and early detection techniques cannot be overemphasised enough as it deals with the life and well-being of people, particularly women. The science of mammography is at an advance stage and continuously developing, thanks to the attention paid to it by inter alia research scientists, academics, medical practitioners and nuclear/ biomedical engineers. Whereas the health sector is equipping itself with latest 2D and 3D imaging technology to improve the quality of imaging, the utilization and maintenance of these machines and availability of trained staff for quality assurance is still lacking in low and middle income countries (LMICs) like Pakistan.

Quality management in health care is defined as, 'any evaluation of services provided and the results achieved as compared with accepted standards'². Any shortcomings revealed by the evaluation are taken into account to devise an improvement plan including a timeline to implement these recommendations. The scope of evaluation includes many levels of medical services and infrastructure within the health care system. At institutional level it takes into consideration programmes that 'improve patient care, patient safety, resource utilization and ancillary services'³. At medical professional and staff level, it focuses on individual qualifications, competencies, social skills, training, level of responsibility, and most of all the understanding and attitude towards quality management.

The commonly used breast screening technology includes Mammography, Ultrasound and MRI. Most breast screening programmes such as the one introduced in UK in 1988 use Mammography as 'the examination of choice for routine breast cancer screening' whereas the 'Ultrasound and MRI are used extensively for symptomatic disease and, in some situations, such as in younger women with dense breast' Medical experts consider quality assurance 'as an essential element' in any national health programme, it is 'particularly important in mammography because the examination is so technically

⁴ A C Moore et al, The Commissioning and Routine Testing of Mammographic X-ray Systems, Institute of Physics and Engineering in Medicine, York, UK, 2005, page 2.

² Mosby's Medical Dictionary, 9th edition. © 2009, Elsevier.

³ Medical Dictionary, © 2009 Farlex and Partners

⁵ A C Moore et al, The Commissioning and Routine Testing of Mammographic X-ray Systems, Institute of Physics and Engineering in Medicine, York, UK, 2005, page 2.

⁶ A C Moore et al, The Commissioning and Routine Testing of Mammographic X-ray Systems, Institute of Physics and Engineering in Medicine, York, UK, 2005, page 3.

Acknowledgements

We sincerely acknowledge contributions made by the medical professionals, both female and male, engaged in the breast cancer imaging, screening and other allied test and services by affording time for survey and personal interviews, including answering phone calls and email communication; and sharing information, ideas, opinions and personal experiences during the course of delivering their dedicated services to communities, and to breast cancer patients. Their contribution will go a long way to improving the much needed services to the benefit of women population of Pakistan in general, and those at risk of breast cancer in particular. We thank them all from our heart.

We are grateful to Dr. Najamuddin for his support during the research and for his passionate message in the Preface, highlighting major hurdles in the course of quality assurance in breast screening and early detection.

We also acknowledge valuable advice received from Dr. Walter Schicho, Institute for African Studies, Vienna University, Vienna, Austria, to improve our earlier drafts. We extend our gratitude to him.

Many thanks to our colleagues at the International Atomic Energy Agency (IAEA) library in Vienna, colleagues at PAEC's Institute of Radiotherapy and Nuclear Medicine (IRNUM), Peshawar, and at Rahman Medical Institute (RMI), Peshawar, for facilitating access to books and material to help conduct the literature review.

Dedication

Dedication

We dedicate this humble effort to Breast Cancer Survivors who opted for timely screening and early detection, and underwent treatment with courage, positivity and passion for life.

Authors' Biographies



Dr. Naseem Begum has a degree in MBBS from Khyber Medical College, Peshawar (Pakistan), Post Grad specialization in clinical oncology from the College of Physicians and Surgeons (Pakistan) and an Executive MBA in Health Management from Preston University (Pakistan). She is a consultant oncologist and a researcher with a special focus on breast cancer. She has served both at national and international organizations including as a consultant at the

International Atomic Energy Agency (IAEA). She has retired as Deputy Chief Medical Officer from PAEC's Institute of Radiotherapy and Nuclear Medicine and is currently working as freelance consultant. She is the founding president of Radiation Oncology Society of Pakistan and ex President Radiological Society of Pakistan. She has authored many scientific papers on issues cutting across sociology, economy and medical science in collaboration with colleagues. She is a recipient of many national awards and the winner of prestigious "honorary membership award of European Society of Radiotherapy and Oncology (ESTRO)" for performance in her professional field of oncology, naseembm@gmail.com



Khadija Khan is a social researcher, a development evaluator and an advocate of Human Rights. She has served in various executive positions at national and international/UN organizations addressing critical issues including child labour, gender, poverty, rural development, education, health and post disaster humanitarian assistance and rehabilitation as well as technical cooperation in the peaceful use of nuclear energy. She has completed her last

assignment in 12/2015 as Quality Management Specialist in the Technical Cooperation Department; International Atomic Energy Agency (IAEA) Vienna, Austria, and is currently working as an Independent Consultant on Development and Human Rights. Khadija has served as Secretary Board, International Development Evaluation Association (IDEAS) from 2006-2009 and is the lifelong President of Pakistan Evaluation Network (PEN) since its foundation in 2005. She is also a member of Society for Risk Analysis (USA) and Society for Risk Analysis (Europe). She has to her credit both published and unpublished work including 3 books and numerous articles, evaluation reports and research papers on critical social and management issues. She is based in Vienna. Kkhan01.kjk@gmail.com

ISBN 978-1-943484-24-9



www.hrpub.org \$34.00 USA